



RULES AND REGULATIONS

INDIVIDUAL'S RESPONSIBILITIES: All members, guests, and customers must conduct themselves according to a high standard of personal behavior. Members are expected to be considerate and courteous amongst themselves, socially, on the courts and in matters involving the staff. Concerns about members and staff member(s) should be directed to the Tennis Director. Behavior, including but not limited to physical action or language, and whether during play or at any other time, which is deemed by Campus Tennis Centre (CTC) in its sole discretion to be inappropriate may result in a suspension of membership rights and in extreme circumstances may result in a cancellation of your membership and benefits with no refund of monies paid. Members are responsible for safeguarding their own property. CTC is not responsible for lost or stolen items. No food is allowed onto the courts. The CTC staff shall enforce all rules and regulations.

OTHER REGULATIONS: The telephone (with the exception of Reception Desk Phone) is for the convenience of all members. Members are expected to reasonably limit the use of the telephone. Out of consideration for other members, hygiene regulations, etc. no pets are allowed on the premises. Member and guests are governed by the liquor laws of the Province of Ontario. Any questions regarding these laws applicable to the club premises should be directed to the Tennis Director. Should the club suffer any penalty or liability by reason of a breach of these laws by a member or a member's guest, such member shall indemnify the club to the full extent thereof.

COURT MAINTENANCE: All members and guests must adhere to court maintenance rules. During the time scheduled for court maintenance, no one is allowed on the courts being maintained. In order to maintain the high quality of clay courts, we ask that you co-operate with the rules governing court maintenance. From time to time it is necessary to spend extra time grooming the courts etc., please be patient when this occurs.

GENERAL COURT RULES: To enjoy the game of tennis, while respecting the needs of other players, the following rules must be adhered to: Avoid disruptive behaviour (loud yelling, racquet smashing and unnecessary ball throwing). To retrieve a ball from another court, wait until players have completed the point or finished the rally. Please return other court balls as soon as possible. Wait until a point is over before walking behind a court. Never enter another court while play is in progress. Please vacate your court area when your time has expired. If sitting on the patio please refrain from loud voices or too much movement. A maximum of 5 balls are allowed per court unless the authorized staff of CTC is teaching or running a program.

DRESS CODE: Proper clothing attire as determined by CTC in its sole discretion is required for all customers. Proper clay court footwear is required (smooth soled tennis shoes). Shirts are required to be worn at all times. CTC reserves the right to refuse entry to the courts/facility if appropriate attire is not worn.

GUEST POLICY: Non-members are required to pay a \$5.00 fee for each use of CTC facilities in addition to any other charges such as court time. This fee is charged to all guests. Each guest is limited to three visits per calendar year. Special events such as member/guest days and TINT programming do not count as guest visits. Free parking guest passes may be picked up by the guest at the Front Desk. A piece of identification will need to be left at the desk to receive your guest pass.

LESSONS: Membership is not required for instructional programs. Non-members may be required to pay a higher fee for instructional programs. We ask that participants book their lessons and clinics one week in advance. If there is a need to cancel, please inform the Tennis Director or the CTC coach who is running the program you are involved in. Failure to cancel may result in the participant being charged for the lesson or clinic. Adult clinics need at least three participants to run. Juniors may be removed from the clinic if behaviour becomes disruptive. Players taking lessons on OTC designated courts must be members of the CTC and the OTC if they are over the age of 18. Exceptions will be made for people taking part in TINT programs or a similar program.

Only Campus Tennis Centre Staff authorized by the Tennis Director are allowed to teach/coach on the 6 courts of the CTC.

RESERVATIONS FOR COURT BOOKINGS:

Members may book court time as far as one week in advance. Courts may be reserved for a maximum of two hours at a time. All courts must be paid for in advance of playing. All Club activities take precedence over open court time. A member may book a court on the "extra" two courts if they are available while they are on site (walk-on privileges). Block Bookings will be permitted. Block Bookings need to be cancelled at least 24 hours in advance too. If cancellations are made with less than 24 hours advance notice or a "no show" occurs, a full court fee will be charged. Special circumstances such as weather shall be taken into account. This will be strictly enforced. If members cannot make a court reservation, they should please call as soon as possible. If they are a continual "no show", CTC in its discretion may terminate their ability to book courts on the reservation system and will only permit them to "walk-on".

PAYMENTS: Membership payment is due upon the expiry of your current membership. A \$15.00 fee will be added to your membership fee to cover the Oshawa Tennis Club's insurance fees. Please see separate membership fee schedule. Payment for playing leagues, youth leagues, and instructional sessions for children are due before the session begins. All other services must be paid-in-full the day the service is rendered. There are no Club charge privileges. Members who have paid the full initiation fee and who elect not to renew their membership may avoid the cost of paying an initiation fee at some future point in time upon payment of an amount equal to one-tenth of the initiation fee at the time the deferral is applied for. A similar amount would be payable on the anniversary date if the deferral is to be continued. There will be a 1.5% late fee added each month onto past due balances including late fee balances. CTC also reserves the right to withhold membership privileges and to deny services to anyone whose payments are delinquent.

STANDARD CLUB HOURS:

Monday	7:00am- 11:00pm
Tuesday	9:00am- 11:00pm
Wednesday	7:00am- 11:00pm
Thursday	9:00am- 11:00pm
Friday	7:00am- 11:00pm
Saturday	8:00am to 8:00pm
Sunday	8:00am to 8:00pm

Club hours may vary according to bookings, holidays and club events. Club hours are subject to change.

LOCKER ROOMS: Members will need to provide their own lock for the time that they are at the Club. They should then take their lock with them when they are finished for the day. Locks that are left on lockers without prior permission may be removed and disposed of by CTC without notice to the member, and any property left in a locker will be turned into the "Lost and Found". Lockers may not be rented.

NON-CLUB EVENTS: CTC is (will be) the home of the UOIT University Tennis Team, and they have designated hours of practice and home matches at CTC, they will use their 2 courts but from time to time may use courts of the Oshawa Tennis Club (OTC). CTC also hosts junior and senior tournaments (through the Ontario Tennis Association) and from time to time, the Club will be reserved for such events These events will be open to all members that qualify based on age and skill level. Every effort is made to notify customers of such events in advance. The Oshawa Tennis Club will also from time to time use all six courts for special events.

BALL MACHINE USE: Use of ball machines is limited to one hour, and they may not always be available during instructional times. The cost is \$7.00 per hour in addition to the court time cost. Ball machine passes for 10 one-hour sessions may be purchased for \$60.00 (these passes do not cover the cost of the court time). A ball machine is available for rental on any court at the discretion of the Tennis Director. During some events at the CTC the ball machine might not be rented out.

OTHER POLICIES AND RULES: CTC reserves the right to adopt other policies and rules from time to time. Members shall be required to comply with them when they are published by CTC or the member receives other notice of them.

AMENDMENTS: CTC policies and rules may be amended from time to time at Campus Tennis Centre discretion. Members shall be required to comply with them when they are published by Campus Tennis Centre or the member receives other notice of them.